

Arconic Fastening Systems

Arconic Tool Repair

Bay Fastening Systems

30 Banfi Plaza North

Farmingdale, NY 11735

Ph: 516-294-4100 Fax: 516-294-3448

Arconic Fastening Systems

ATTN: Tool Repair Department

1925 N MacArthur Dr. Suite 200

Tracy, CA 95376

Ph: 800-826-2884 x3032 Fax: 209-839-3018

Date Sent

Purchase Order, Tag, or Reference number for repair

Company Name

Contact Name

Address

Phone

City, State, Zip

Fax

Description of Tool Sent - Part # and Serial #, Manufacturer - i.e... Marson, Recoil etc..)

Type and size of rivet or insert being installed - please include 15-25 samples

PLEASE CHECK ONE:

Warranty Repair ▶ Copy of invoice must be included and must be within 90 days of end user original purchase for warranty.

Non Warranty ▶ Estimate - a \$50.00 fee will apply for all estimates. This charge will apply toward cost of repair and fee applies to air tools only. If the estimate is denied, a \$50.00 fee will be billed to customer returning tool.

Repair ▶ Repair - no estimate needed, proceed with repair.

Buyback Program ▶ Keep my old tool and send a new one at a discounted price. Call for details.

Reason for repair (brief description of the tool malfunction) and include sample of rivets being installed.

Please note:

-Arconic reserves the right to refuse repair of any tool.

-For safety and liability reasons, non-repairable tools will not be reassembled upon return.

-Customer is responsible for return freight to repair center. If diagnosis was found to be a warranty issue, the repair will be returned to the customer at no charge.

-Returning this work order denotes acceptance of Arconic's Terms.

